



Consumer Portal Login Instructions

Discovery Benefits offers the ability for consumers to manage their benefit account(s) online. To create your account online go to www.discoverybenefits.com. Click the orange Login button and then select Participant Login-Reimbursement Account toward the middle of the screen.

Participant Login

- > [Participant Login - Reimbursement Account](#)
 - > Flexible Spending Accounts (FSA)
 - > Health Savings Accounts (HSA)
 - > Health Reimbursement Arrangements (HRA)
- > [Participant Login - Transportation WiredCommute](#)
- > [COBRA - Qualified Beneficiary Login](#)
- > [Special Plan Member Login](#)

Select Create your new username and password and then complete the New User Identification 3 Step Process. Select Next.

Login to your account

Username:

Password:

Can't login?
[I forgot my username](#)
[I forgot my password](#)

New user?
[Create your new username and password](#)



New User: User Identification (Step 1 of 3)

Complete the information below.

*First Name:

*Last Name:

*Zip Code:
Please enter your 5 digit zip code.

*SSN or Employee ID: SSN: - -
Employee ID:

* Required field

A temporary username will auto-populate (example below), double click on the auto-populated username to personalize it.

New User: Change Username and Password (Step 2 of 3)

Change your username and password.

*Username:
Enter the username that you would like to change your current username to. Your username may contain alphanumeric characters and any of the following special characters: period (.), at sign (@), underscore (_), and dash (-).

*New Password:
Enter the password that you would like to change your current password to. Your password must contain 6-10 characters and contain at least one number. The letters contained within your password are case sensitive. Example: abcdef2

*Confirm Password:
Re-enter your new password for verification.

* Required field

Keep record of your personalized username and password as we do not store this information. Select Next.

Complete (Step 3 of 3) by answering at least five security questions and select Submit. Note: security question answers are case sensitive. You will be asked three of these questions when completing certain functions within the consumer portal.

www.DiscoveryBenefits.com

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FSA • HSA • HRA • COBRA • Transportation